

Triage Calls
Call Summary by Triage Disposition by Contract

Encounter Type: ALL

2/1/2016 To 2/29/2016

12:00:00AM To: 11:59:59PM

<u>Contract</u>	<u>Acuity/Disposition</u>	<u>#</u>	<u>% of Total</u>
Oregon Health Plan NON ENRC			
	100 Activate EMS 911	16	6.9%
	99 No Services Provided	5	2.2%
	95 See ED Immediately	46	19.9%
	90 Call Poison Center Immediately	2	0.9%
	85 Call Provider Immediately	14	6.1%
	84 Call Dentist Immediately	1	0.4%
	76 See Provider within 4 hours	17	7.4%
	71 See Provider within 8 Hours	3	1.3%
	66 See Provider within 24 hours	45	19.5%
	63 See Dentist Within 24 Hours	2	0.9%
	55 Call Provider within 24 Hours	2	0.9%
	45 See Provider within 72 Hours	8	3.5%
	43 See Dentist Within 72 Hours	1	0.4%
	42 Call Provider within 72 Hours	1	0.4%
	40 See Provider within 2 Weeks	2	0.9%
	26 Other	1	0.4%
	25 Provide Home/Self Care	27	11.7%
	20 Provide Information or Advice Only	21	9.1%
	15 No Contact after Multiple Attempts	17	7.4%
Total for Contract :		231	100.0%
Total Triage Calls:		231	